



EMERGENCY SERVICE.



SAME-DAY RESPONSE.

OPEN

MINIMAL DOWN TIME.



IMMEDIATELY SECURED THE PREMISES.



RedHammer
Building Services

REDHAMMERBUILDING.COM

CASE STUDY: Hayward, CA

Emergency Car Strike Repair

PROBLEM: A car struck the rear emergency door of a CVS Pharmacy late in the evening, just as the store was preparing to close. The impact caused **structural damage** to the interior and exterior walls, the automatic sliding door, and the adjacent I-beam. The crippled store was **vulnerable to theft**. The CVS manager sent out an emergency call for help.

SOLUTION: Responding immediately, RedHammer technicians deployed to the site that evening, assessed the damage, and thoroughly secured the building. The techs sealed the crippled pharmacy **ensuring the store was safe**.

Returning the next morning, RedHammer went to work. The team replaced the I-beam, restoring the structural integrity of the CVS. The technicians rebuilt the store-front framing, fixed damaged walls and concrete, and installed a new automatic door. The repairs were completed in a week, with **minimal disturbance** to the pharmacy's daily business.

RESULT: RedHammer responded to the call within hours preventing further damage or theft. The team made expert repairs and the store **remained open to serve their customers**.

RedHammer has completed over 115,000 repairs for clients including CVS Pharmacies, Smart & Final, Hertz, Dollar General, Kohl's, and Simon Properties.





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SAME-DAY RESPONSE.



WATER EXTRACTION.



IMMEDIATELY SECURED THE PREMISES.



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CASE STUDY: Fresno, CA

Damage Repair from a Break-in

PROBLEM: Vandals broke into a vacant CVS Pharmacy causing extensive damage. A roll-up door in the rear of the building was forced open. Severely battered sheetrock appeared throughout the interior, and the restrooms were destroyed. **Running water streamed through the store** and out into the parking lot.



SOLUTION: Responding to the emergency call, RedHammer technicians immediately halted the flowing water and **secured the premises**. The extent of the vandalism required the main water line be closed while RedHammer replaced damaged pipes and executed priority repairs. The technicians worked fast to minimize water damage and resupply service to the fire prevention system. Next, the team **extracted standing water, thoroughly dried the interior**, and secured the debris for asbestos abatement and removal. To protect the store and deter future attacks, RedHammer thoroughly reinforced all exterior doors.



RESULT: Working quickly and efficiently, **a disaster was averted**. The broken pipes were repaired with little downtime to the fire protection system and the building was dried before significant water damage occurred. The building remains vacant but is clean and secure.

Although this store is out of RedHammer's service area, **CVS specifically requested RedHammer** to handle the emergency. A long history of effective repairs made RedHammer the go-to vendor.

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22 TECHNICIANS DEPLOYED.



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CASE STUDY: Truckee, CA

Emergency Snow Removal

PROBLEM: A stretch of record-breaking snowfall, back-to-back storms, and below-freezing temperatures threatened the town's CVS Pharmacy. A **92-inch snow pack strained the G-lam roof supports**. Deflected six inches, **the beams were at their breaking point**. The store needed immediate snow removal to prevent a roof collapse. CVS reached out to RedHammer for emergency service.

SOLUTION: RedHammer immediately **deployed 22 technicians** to the dangerous snow build-up. The team worked tirelessly to relieve the 40,000 square foot roof. Within three days, **the store was free of snow and ice**. And, just in time. Hours later, a storm dumped two feet of fresh snow. Had it not been for RedHammer's emergency actions, the overloaded roof would have collapsed.

RESULT: Thanks to the **quick response and ample man-power**, the roof's integrity remained intact and the Fire Department approved the premises without requiring a review by a structural engineer.

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CASE STUDY: Felton, CA

Partnership Reigns in Collapse

PROBLEM: Sustained downpours pounded the CVS Pharmacy in Felton this past winter, overwhelming the structure, and collapsing a portion of the store. An early-morning call went out and RedHammer moved in.

As with all emergencies, everything is a high priority. "We hit the ground with safety as our first concern. Protect people and the store." says Curt Slater, CEO of RedHammer Building Services. While his crew was securing the building, Slater and the structural engineer thoroughly examined the damage and designed a response.



SOLUTION: "Since no two disasters are alike, we lean on our construction background and years of experience to formulate a plan." Slater, continues. "Each solution must match the unique conditions and damage." In this case, the erection of a temporary roof safely isolated repairs and protected the store.

RESULT: Within a day, the pharmacy was open again, quite a difference from when RedHammer arrived to 3 to 5 inches of water inside the store and fire trucks rumbling in the parking lot. **Spirit of cooperation:** Slater had high praise for the CVS staff and the water removal company assisting in the clean-up. "It's a good feeling. Everyone pulling together to get our client back on their feet." Since the rain never let up, RedHammer arranged to have the eighty sandbags used to channel water from the site, donated to the local fire department. "The gesture consistent is with the CVS brand and their role in the communities they serve," said Slater. "I talked to the guys at the fire station the next day. All the bags were already put to use!"

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