



NO-NONSENSE ADVICE. 10 Tips from our Techs.



We've learned a thing or two after handling over 100,000 building repair work orders in the past 30 years. These tips, gathered from our talented technicians, **help your store managers and staff** identify small breaks in your building's armor. Walk through these vulnerable spots and alert your maintenance team of any problems.

Let's start with your building's bathrooms.

Clean and well-maintained commercial restrooms can significantly impact customer satisfaction and influence purchasing decisions. Here is a checklist of the most avoidable problems we run into:



- ☐ **1. Privacy check:** Inspect your restroom door and stall hardware. If restroom doors don't shut due to faulty latches or won't lock properly, customers will not feel comfortable.
- ☐ **2. Give your partitions and dividers a shake:** Sometimes, the dividers separate from the wall and other panels. Wear and tear on these walls can create both safety and privacy issues.
- ☐ **3. Keep the game away from thrones:** Inspecting your restrooms for loose or broken toilet seats prevents problems before they happen.
- ☐ **4. While you're at it,** broken handles are as common as clogs. Give them a wiggle and a turn to ensure they function correctly.
- ☐ **5. What's that smell?** (And where is it coming from?): We frequently receive work orders because the restrooms have a pungent odor. Although dry p-traps are often responsible for foul smells, beware of malfunctioning and dirty exhaust fans. Exhaust fans are vital in providing proper ventilation. Ask your techs to check both.





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❑ **6. No need to run:** Toilets can have faulty flush valves that cause the water to run and run. Compromised solenoid or diaphragm assemblies can produce the same watery effect. In either case, prompt repairs will reduce water usage and decrease your utility bills.



❑ **7. Tile damage:** Examine the lavatory for breaks and cracks. Damaged tiles can create hazards for customers and employees.

❑ **8. Can you see the light?** Dim or broken lights can create safety hazards and distract from the restroom's appearance.

❑ **9. Keep your hand dryers blowing!:** When dryers don't work correctly, customers use paper towels or excessive toilet paper to dry their hands. This flushed paper frequently causes the toilet to back up. More and more of our clients are trying to remove paper towels from their restrooms and only offer hand dryers. Either way, maintain your dryers to prevent trouble.

❑ **10. Are you in hot water?** Health and safety code requires restrooms to have hot water. Check to make sure your faucet reaches 120 degrees within 30 seconds. If not, here are several solutions:



1. Have the water heater temperatures adjusted.
2. Add recirculating pumps or,
3. Replace water heaters or install an instant-hot or point-of-use water heater for the restrooms.



Like you, we understand that investing in prompt maintenance can pay off in the long run. Need a great team of techs to help keep your buildings flush? RedHammer's ready to help!

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